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A. W. S.  
12/16/03

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: MOTTISHAW ET AL  
Serial No: 09/367,396  
For: MONITORING ISDN LINKS  
Filed: 13 AUG 1999  
Examiner: DAVID E. ODLAND  
Art Unit: 2662

Docket No.: 30980016US  
Customer No. 27623

**AMENDMENT**

**RECEIVED**

DEC 05 2003

Technology Center 2600

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicants are submitting the present document in response to an Office Action dated 30 JUL 2003 (hereinafter "the Office Action"). Please amend the above-noted application as follows:

**Amendments to Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.